Remote Survey **Advice to the Captain**

Remote Surveys will be conducted when it is sensible and feasible to do so, with input from all stakeholders in the process given due consideration. In order to execute a successful, efficient Remote Survey, your assistance as Captain is vital.

Please read the steps below. If any are unclear, please feel free to contact the Surveyor who will conduct the Remote Survey.

- You will be informed by Owners / Managers that a Remote Survey is to be conducted. You will receive instructions / information about the Remote Survey either from them, Norwegian Hull Club or the appointed Surveyor. You will be contacted by the Surveyor who will conduct the Remote Survey. Their appointment has been agreed between your vessel's Owners / Ship Managers and Norwegian Hull Club.
- Should the survey be conducted in a restricted area on board (requiring explosion-proof equipment), aloft or for example in a tank, we must rely on your consideration and acceptance that the Remote Survey can safely be executed.

Please select the officer / crew member you wish to assign to the Remote Survey. They should possess sufficient language skills to communicate with the Surveyor and preferably have some knowledge regarding the damage.

- Inform the Surveyor of the name, position and mobile telephone number of the person you have assigned to handle the Remote Survey.
- Inform the nominated person, tell them what will happen and instruct them to read relevant information on norclub.com/remote.

Note: If a private mobile phone network has to be used, you should arrange sensible compensation (which will be covered by insurance).

Further information can be found at www.norclub.com/remote or by contacting the Surveyor who will conduct the Remote Survey

