Remote Survey

Advice to the nominated person on board

Please read through the advice and information below. If anything is unclear, please contact the Surveyor assigned to conduct the survey. Note that in order to conduct a successful survey, you will need a smartphone featuring a good camera, with the Onsight Connect app installed.

VSight Remote for iOS VSight Remote for Android

- Your Captain has nominated you to assist with the Remote Survey, together with the Surveyor.
- The Surveyor will add your name, phone number and email to the system; you will receive an email or SMS with a link to the Onsight Connect app and log-on.
- Prepare for the call; connect an earpiece to your phone for the best possible audio quality with the Remote Surveyor.
- You and the Surveyor may run a test before the Remote Survey gets underway in order to check the app and the WiFi / network connectivity (at the damage location) Note that in case of poor / no WiFi network connectivity, the survey can be carried out in 'off-line' mode (your surveyor can inform you more about this if needed). Hereafter, you and the Surveyor will agree on a suitable time to conduct the Remote Survey.
- When it is time for the Remote Survey, open the email or SMS and follow the link. Alternatively, open the Onsight Connect app.
- Conduct the Remote Survey in cooperation with the Surveyor, following their guidance and instructions. Ensure that the Remote Survey is conducted according to shipboard management safe practice and with the Captain's / Safety Officer's consent / knowledge.
- If needed, the Surveyor will conduct a follow-up Remote Survey with you at a new time (to be agreed). New time will be set and invitation will be sent out.

Further information can be found at www.norclub.com/remote
or by contacting the Surveyor who will conduct the Remote Survey

