

Remote Survey

Advice to the Captain

Remote Surveys will be conducted when it is sensible and feasible to do so, with input from all stakeholders in the process given due consideration. In order to execute a successful, efficient Remote Survey, your assistance as Captain is vital.

Please read the advice and information below. If anything is unclear, please feel free to contact the Surveyor who will conduct the Remote Survey.

- 1** You will be informed by Owners / Managers that a Remote Survey is to be conducted. You will receive instructions / information about the Remote Survey either from them, Norwegian Hull Club or the appointed Surveyor. You will be contacted by the Surveyor who will conduct the Remote Survey. Their appointment has been agreed between your vessel's Owners / Ship Managers and Norwegian Hull Club.
- 2** Any activity related to the Remote Survey will always be subject to your considerations and acceptance. Please nominate an officer / crew member, with a smartphone that features a good camera, who you wish to assign to the Remote Survey. This person should possess sufficient language skills to communicate with the Surveyor and preferably have some knowledge regarding the damage.
- 3** Inform the Surveyor of the name and position of the Nominated Person, as well as the mobile telephone number and email address of the device that will be used in the Remote Survey.
- 4** The Nominated Person will receive an email or SMS with instructions for installing the 'Onsight Connect' app, as well as log-on details. When installation has been completed - which is usually followed by a test - a suitable time for conducting the Remote Survey will be agreed upon.

More information can be found in: *Advice to Nominated Person on-site*.

Note: If a private mobile phone network has to be used, please contact Owners / Technical Managers to discuss sensible compensation (which will be covered by insurance).

Further information can be found at www.norclub.com/remote or by contacting the Surveyor who will conduct the Remote Survey

